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Precision Computer Services
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Congratulations!

HP is pleased to announce that Precision Computer Services is being honored by Frank Bassett, your HP Channel Partner Development Manager, in Q3 2005. Frank Bassett confirms that you did an outstanding job for the following:

Precision Computer Services is being recognized for consistently achieving outstanding overall performance in service delivery. They exceeded all the performance measurements, Customer Satisfaction, First Time Fix, Parts Value and Survey Return Rate. They have embraced the Partner sell and deliver Care Pack program in both the ProLiant and Imaging and Printing segment. They have also partnered with HP to deliver Service in the ASDP-CP Program.

As services become increasingly important in today's market, service-delivery partners continue to be critical to our success. By achieving this recognition, Precision Computer Services, has demonstrated excellence in service and support backed by the HP brand. HP's Rewards and Recognition Program allows HP to acknowledge your achievements within the HP Services Delivery organization and to recognize our partners that are best-in-class for service delivery and performance.

Please extend my sincerest congratulations in achieving this honor to your entire service delivery team! Many thanks for delivering consistent and excellent service! We look forward to continued success as we all strive to make the right decisions for our companies and our customers.

Respectfully,

Tom Jordan
HP Services
NA Partner Manager

CC: Frank Bassett, HP CPDM