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Jim DuPree
HP Services Director,
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PRECISION COMPUTER SERVICES
EAST Region
Metro New York Global Business Unit (GBU)

Dear HP All-Star Partner,

Congratulations!

HP is pleased once again to recognize our services partners who performed exceptionally well in the quarter ending October 31, 2004.

As part of the pre-merger Compaq award and recognition program, we selected the appropriate partners from each service area to officially recognize them for their contribution. Your company has been elected as an All Star partner for Q4 2004.

Your HP Partner Manager, confirms that you did an outstanding job in both Operational Performance and Customer Satisfaction.

With partners like yours, HP can look forward with confidence to continued growth. We anticipate a successful relationship as we all strive to make the right decisions for our companies and our customers.

Note: Due to unforeseen circumstances, the base plate you are receiving for Q4 2004 has been delayed. We apologize for any inconveniences.

Respectfully,

Jim DuPree
HP Services
Director, ACS Delivery Excellence