

Compaq Global Services

March 1, 2001

Precision Computer Services
Allen Burge

Dear Allen:

Congratulations! It gives me great pleasure to inform you that Precision Computer Services has been singled out for its outstanding performance as a Compaq service partner in the New England Customer Business District (CBD) during the quarter ending December 31, 2000.

John Fisher, your Compaq Partner Manager, reported that you performed exceptionally well in the following areas:

- Customer satisfaction
- Operational performance

As a result, you have achieved Most Valuable Partner (MVP) Recognition in Compaq's new award program. Compaq will recognize your achievements through announcements on various Compaq web sites including Compaq.com, Compaq Services Network, Compaq Partner Network, and Cpq News. We will also feature your company in news releases about the program in external Compaq newsletters and reseller magazines. Finally, John Fisher will contact you regarding additional rewards you have earned for your top performance.

Again, my congratulations to you for your superior accomplishments. As services become more important in today's market, partnerships are becoming more critical to our success. With partners like Precision Computer Services, Compaq can look forward with confidence to continued growth that will benefit our company, customers and partners alike.

Respectfully,

Walter Mello, Director
Channel Services and Warranty
Compaq Computer Corporation

COMPAQ

Inspiration Technology

