

*December 12, 2001*

PRECISION COMPUTER SERVICES

Allen Burge

Dear Allen:

Congratulations!

Again, Compaq is recognizing those partners in each of our districts that performed exceptionally well in all areas. I am excited to inform you that PRECISION COMPUTER SERVICES has been singled out for its outstanding performance as a Compaq Business Partner in the NEW ENGLAND Customer Business District (CBD) during the quarter ending September 30, 2001.

John Fisher, your Compaq Partner Manager, confirms that you performed exceptionally well in both Customer Satisfaction and Operational Performance.

As a result, you have achieved Most Valuable Partner (MVP) recognition in Compaq's award program. Compaq will recognize your achievements through announcements on various Compaq web sites including Compaq.com, Compaq Services Network, Compaq Partner Network, and Cpq News. We will also feature your company in news releases about the program in external articles and newsletters. For additional information on the program, a list of previous award winning partners, and some individual press releases, visit the following website: [www.compaq.com/csn](http://www.compaq.com/csn). Let us know if you find other creative ways to use your recognition in the All Star program, either as sales and marketing collateral, proposal responses or other means of publishing your capabilities. Finally, John Fisher will contact you regarding additional rewards you have earned for your top performance.

Again, I congratulate you on your MVP performance as a Compaq Business Partner. As services become more essential to complete solutions, Compaq's collaborative channel strategy is critical. With partners like PRECISION COMPUTER SERVICES, Compaq can look forward with confidence to continued growth that will benefit our company, customers and partners alike. We look forward to continuing a successful relationship as we all strive to make decisions that are best for our customers.

Respectfully,

Walter Mello, Director  
Channel Services and Warranty  
Compaq Computer Corporation

CC: Ralph Lipizzi, Regional Vice President  
Jane Johnson, Regional Customer Service Manager  
Jim Turano, District Services Account Manager  
John Fisher, Compaq Partner Manager