



Hewlett-Packard Company
24500 SH290
Cypress, TX 77429
USA
www.hp.com

Walter Mello
Director
NA Channel Service Delivery
HP Services

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PRECISION COMPUTER SERVICES
EAST Region
NEW ENGLAND Global Service Area (GSA)

Attention: Allen Burge

Allen,

Congratulations!

PRECISION COMPUTER SERVICES has been selected as the Most Valuable Partner (MVP) for your area for Q2 2002. As part of the ongoing All Star award and recognition program from HP Services, we select one partner from each service area each quarter and officially recognize them for their contribution.

With 2001 behind us and the economy slowly coming back to life, the high-tech industry is beginning a slow recovery. We began 2002 with renewed excitement at Compaq Global Services, now part of the new HP Services. We are especially pleased to once again call attention to those partners who performed exceptionally well in the quarter ending March 31, 2002. PRECISION COMPUTER SERVICES distinguished itself as a winning partner in the NEW ENGLAND GSA.

Frank Bassett, your HP Partner Manager, confirms that you did an outstanding job in both Operational Performance and Customer Satisfaction. As a result of your MVP recognition, we will recognize your achievements through announcements on various web sites and company news letters. Frank Bassett will contact you regarding additional ways that we will acknowledge your top performance. For additional information on the award program and to see a list of previous award winning partners, visit the Business Partner Site at www.compaq.com/businesspartner. After logging in select "Service Sales and Delivery" and access the Compaq Services Network.

With partners like PRECISION COMPUTER SERVICES, HP can look forward with confidence to continued growth. We anticipate a successful relationship as we all strive to make the right decisions for our companies and our customers.

Respectfully,

Walter Mello, Director
Channel Service Delivery

CC: Frank Bassett, Compaq Partner Manager
Jim Turano, District Services Account Manager
Jane Johnson, Regional Customer Service Manager