

August 29, 2001

PRECISION COMPUTER SERVICES

Allen Burge

Dear Allen:

Congratulations! Once again, it gives me great pleasure to announce the recognition of partners who are participants in Compaq's All Stars Program. Compaq is the first manufacturer to award partners for their warranty service delivery efforts. PRECISION COMPUTER SERVICES has been singled out for its outstanding performance as a Compaq service partner in the NEW ENGLAND Customer Business District (CBD) during the quarter ending June 30, 2001.

John Fisher, your Compaq Partner Manager, reported that you performed exceptionally well in the following areas:

- Customer satisfaction
- Operational performance

As a result of your outstanding performance, you have achieved Most Valuable Partner (MVP) status in Compaq's award program. Compaq will acknowledge your achievements through announcements on various Compaq web sites including Compaq Services Network, Compaq Partner Network, and Cpq News. We will also feature your company in news releases about the program in external articles and newsletters. For additional information on the program, a list of previous award winning partners, and some individual press releases, visit the following website:

http://www4.compaq.com/csndocs/marcomm/cpn_cms/cpn_sp.htm?code=CSPR. Let us know if you find other creative ways to use your recognition in the All Star program, either as a sales and marketing tool or other means of publishing your capabilities to your customers. John Fisher will contact you regarding additional rewards you have earned for your top performance.

Again, I congratulate you on your MVP performance as a Compaq Authorized Service Provider. As the IT landscape changes and services become more important to our success, a collaborative channel strategy is critical. Compaq relies with confidence on partners like PRECISION COMPUTER SERVICES, to help us attain our goals.

Respectfully,

Walter Mello, Director
Channel Services and Warranty
Compaq Computer Corporation

CC: Frank Newhard, Regional Vice President
Jane Johnson, Regional Customer Services Manager (RCSM)
Ken Driscoll, CBD Director
Jim Turano, District Services Account Manager (DSAM)
John Fisher, Channel Services Development Manager (CSDM)