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## press release

### Compaq Honors Top Service Provider Partners

Twelve Partners Recognized for Outstanding Performance as Part of All Star Rewards Program

HOUSTON, March 4, 2002

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Compaq Computer Corporation (NYSE: CPQ) announced today the first annual recipients of the Hall of Fame Award, part of the All Star Rewards and Recognition program for service delivery partners in the United States. The All Star Rewards program was created in 2001 to recognize top-performing service delivery partners in each of 12 Compaq business districts. Winners were selected based upon customer satisfaction and operational performance metrics for the entire year.

"As services become increasingly important in today's market, service-delivery partners continue to be critical to our success. All of the Compaq Business Partners recognized today have consistently provided their customers with excellence in service and support backed by the Compaq brand," said Walter Mello, director, Compaq Global Services, Channel Services and Warranty. "The All Star Rewards program allows Compaq to recognize partners' best-in-class service sales and delivery."

Compaq Global Services is the \$7.8 billion services arm of Compaq Computer Corp., providing system integration, customer support and outsourcing services to help enterprise clients build, deploy and manage IT environments. Compaq has over 3,000 Authorized Compaq Service Partners in the United States.

### Hall of Fame Award Winners

Compaq recognizes and congratulates the following Hall of Fame Award winning partners for their exceptional work and support: *Networks 2000*, San Diego, CA; *cyberCSI*, Santa Clara, CA; *HyperFormance Computers Inc.*, Richmond, VA; *Attronica Computers, Inc.*, Gaithersburg, MD; *Micro Solutions Plus, Inc.*, Colmar, PA; *Precision Computer Services, Shelton, CT*; *Jade Systems Corporation*, New York, NY; *Prosys Information Systems Inc.*, Atlanta, GA; *Absolute Systems Inc.*, Dallas, TX; *Vincent Associates, Inc.*, Pittsburgh, PA; *Tushaus Computer Services, Inc.*, Oshkosh, WI; and *GCI Systems*, Minneapolis, MN.

To achieve the Hall of Fame award, Compaq expects its business partners to consistently deliver superior service quality scores. Customer satisfaction levels, how efficient partners are with parts, and how well service partners fix problems on their first visit to a customer's site determine scores.