

March 21, 2002

PRECISION COMPUTER SERVICES  
Allen Burge

Dear Allen:

Congratulations!

With 2001 behind us and the economy slowly coming back to life, the high-tech industry is beginning its slow recovery. Many of us used this time to gather good advice and plan strategically for the future – for business continuity – for revenue preservation – and for changes to customer and partner relationships. Now we begin 2002 with renewed excitement! We, at Compaq Channel Services, are especially pleased about beginning the second year of our All Stars reward and recognition program. We will again honor the partners in each of our districts who perform exceptionally well.

I am excited to inform you that Compaq is recognizing PRECISION COMPUTER SERVICES for its outstanding performance as a Compaq Business Partner in the NEW ENGLAND Global Service Area (GSA) during the quarter ending December 31, 2001. Frank Bassett, your Compaq Partner Manager, agrees that PRECISION COMPUTER SERVICES performed exceptionally well in both Customer Satisfaction and Operational Performance.

As a result, you have achieved Most Valuable Partner (MVP) recognition in Compaq's award program. Compaq will recognize your achievements through announcements on various web sites and feature your company in news releases about the program in external publications. For additional information on the program, lists of previous award winning partners, and some individual press releases, visit the website on CSN: [www.compaq.com/csn](http://www.compaq.com/csn). Frank Bassett will contact you regarding additional ways Compaq will honor you for your top performance.

I applaud you for your MVP performance as a Compaq Business Partner. With partners like PRECISION COMPUTER SERVICES, Compaq can look forward with confidence to continued growth that will benefit our customers and partners alike. We look forward to a successful relationship as we all strive to make the right decisions for our companies and our customers.

Respectfully,

Walter Mello, Director  
Channel Services and Warranty  
Compaq Computer Corporation

CC: Jim Turano, District Services Account Manager  
Frank Bassett, Compaq Partner Manager  
Regional Vice President  
Regional Customer Service Manager