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Randy Wagner
Director
NA Channel Service Delivery
HP Services

September 11, 2002

PRECISION COMPUTER SERVICES
EAST Region
NEW ENGLAND Global Business Unit (GBU)

Attention: Allen Burge

Allen,

Congratulations!

HP is pleased once again to call attention to the partners who performed exceptionally well in the quarter ending June 30, 2002. PRECISION COMPUTER SERVICES distinguished itself as a winning partner in the NEW ENGLAND GBU.

As part of the pre-merger Compaq award and recognition program, we selected the appropriate partners from each service area to officially recognize them for their contribution. PRECISION COMPUTER SERVICES has been elected as an All Star partner for the NEW ENGLAND GBU for Q3 2002.

Frank Bassett, your HP Partner Manager, confirms that you did an outstanding job in both Operational Performance and Customer Satisfaction. As a result of your All Star recognition, we will publish your achievements through announcements on various web sites and company newsletters. For additional information on the award program and to see a list of previous award winning partners, visit the Business Partner Site at www.compaq.com/businesspartner. (After logging in select "Service Sales and Delivery" and access the Compaq Services Network)

With partners like PRECISION COMPUTER SERVICES, HP can look forward with confidence to continued growth. We anticipate a successful relationship as we all strive to make the right decisions for our companies and our customers.

Respectfully,

Randy Wagner, Director
Channel Service Delivery

CC: Frank Bassett, Compaq Partner Manager