



Randy Wagner
Director
HP Customer Service
Americas Channel Service

October 1, 2003

PRECISION COMPUTER SERVICES
EAST Region
METRO NEW YORK Global Business Unit (GBU)

Attention: Allen Burge

Allen,
Congratulations!

HP is pleased once again to call attention to the partners who performed exceptionally well in the quarter ending June 30, 2003. PRECISION COMPUTER SERVICES distinguished itself as a winning partner in the METRO NEW YORK GBU.

As part of the pre-merger Compaq award and recognition program, we selected the appropriate partners from each service area to officially recognize them for their contribution. PRECISION COMPUTER SERVICES has been elected as an All Star partner for the METRO NEW YORK GBU for Q2 2003.

Frank Bassett, your HP Partner Manager, confirms that you did an outstanding job in both Operational Performance and Customer Satisfaction.

With partners like PRECISION COMPUTER SERVICES, HP can look forward with confidence to continued growth. We anticipate a successful relationship as we all strive to make the right decisions for our companies and our customers.

Respectfully,
Randy Wagner, Director
HP Customer Service
Americas Channel Service

CC: Frank Bassett, Compaq Partner Manager